

Travel Insurance

Insurance Product Information Document

Company: Affirma, a trading brand of MGA Cover Services Limited

Authorised and regulated by the Financial Conduct Authority. Registration Number 678541
Registered Address: 135 High Street, Crawley, England, RH10 1DQ



**Leisure
Guard Travel**

**Product: End Supplier
Insolvency Insurance**

End Supplier Insolvency Insurance forms part of your overall travel insurance policy. Please refer to your full policy wording. Further details on this element of the cover are available from your travel insurance policy provider.

What is this type of insurance?

End Supplier Insolvency Insurance (ESII) is for the refund of customers funds in the event of a supplier of a component of their holiday goes into financial insolvency where the component cannot be fulfilled, and the funds cannot be recovered by any other means.



What is insured?

- ✓ Insolvency of Airlines.
- ✓ Insolvency of Accommodation providers.
- ✓ Coach Operators.
- ✓ Ferry/Cruise Operators.
- ✓ Car Hire and Transfer Operators.
- ✓ Theme Parks.
- ✓ Destination Management Companies.
- ✓ Travel Organisers/flight brokers.
- ✓ Caravan/Camp sites.
- ✓ Mobile Home and Camper Rental Companies.
- ✓ Villa Rentals.
- ✓ OTA's - Online Travel Agents.



What is not insured?

- ✗ Funds that are recoverable by other means such as bonds/other insurance.
- ✗ Disinclination to Travel.
- ✗ Failure to deliver Service.
- ✗ Companies in Chapter 11, Bankruptcy.
- ✗ Protection and Insolvency Protection.



Are there any restrictions on cover?

- ! Sum insured or Holiday cost whichever is less.
- ! Bookings made in the United Kingdom.
- ! Replacement at same standards booked.
- ! Repatriation to original departure point.



Where am I covered?

For trips Worldwide booked by you within the United Kingdom.



What are my obligations?

- In first instance to recover your loss via third party.
- Supply written detail of incident leading to the claim.
- Supply all audit documents i.e. receipts etc.
- Notify insurer of a claim within 14 days of the event.



When and how do I pay?

Cover is part of your Travel Insurance.



When does the cover start and end?

The life cycle of your Travel Insurance policy



How do I cancel the contract?

Can only be cancelled if you cancel your Travel Insurance policy.