

# Travel Insurance

## Insurance Product Information Document



**Company:** Insurance Company 'Euroins' AD authorised and regulated by the Bulgarian Financial Supervision Commission. Deemed authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a limited period while seeking full authorisation, are available on the Financial Conduct Authority's website.

### Product: Leisure Guard Premier Cover

**This document is a summary of what this insurance does and doesn't cover. Complete individual pre-contractual and contractual information is provided in your policy documentation. You are responsible for reviewing full policy terms and conditions.**

#### What is this type of insurance?

Cover for people who are travelling to countries included within the policy terms who wish to insure themselves against the financial impact of specified, unforeseen circumstances/events relating to or occurring during their travel.



#### What is insured?

- ✓ £5,000 for Cancellation, Curtailment and Trip Interruption
- ✓ £10,000,000 for Emergency Medical and Repatriation Expenses
- ✓ £250 for Emergency Dental Treatment
- ✓ £1,000 for Hospital Benefit (daily limits apply, please check your policy documentation)
- ✓ £2,000 for Loss or Theft of Personal Possessions (single article limits and valuables limits apply, please check your policy documentation)
- ✓ £350 for Loss or Theft of Personal Money
- ✓ £200 for Loss or Theft of Personal Documents
- ✓ £150 for Pet Care (daily limits apply, please check your policy documentation)
- ✓ £300 for Travel Delay (daily limits apply, please check your policy documentation)
- ✓ £5,000 for Abandonment on your Outward Journey Only
- ✓ £1,000 for Missed Departure and Missed Connection
- ✓ £1,000 for Catastrophe
- ✓ £750 for Withdrawal of Services (daily limits apply, please check your policy documentation)
- ✓ £10,000 for Personal Accident
- ✓ £2,000,000 for Personal Liability
- ✓ £25,000 for Legal Expenses
- ✓ £400 for Mugging (daily limits apply, please check your policy documentation)
- ✓ £1,000 for Hijack (daily limits apply, please check your policy documentation)
- ✓ Necessary Costs for Medical Cover within your own home country
- ✓ £10,000 for End Supplier Failure

#### Optional benefits available subject to payment of the appropriate additional premium:

- Winter Sports Cover if you are under the age of 66
- Cruise Pack
- Excess Waiver



#### What is not insured?

- ✗ The excess as set out in the policy wording if you have not purchased excess waiver.
- ✗ Trips outside your period of insurance or over the trip limits for Annual Multi-Trip policies.
- ✗ Medical expenses above £500 unless we have authorised them.
- ✗ Expenses relating to private health treatment unless agreed by our emergency assistance company.
- ✗ Pre-existing medical conditions which you have not declared fully to us and accepted by us for cover in writing, for yourself and/or for your non-travelling immediate relative and/or travelling companion.
- ✗ Sports and activities not listed in the wording or for which you have not paid the additional premium.
- ✗ Cruise holidays, unless you have paid the additional premium
- ✗ Claims arising from prohibitive regulations by the government of any country
- ✗ Medical costs incurred in the USA which exceed 150% of the published medical rates for the same or similar treatment as payable by US medicare
- ✗ Cover when you know when buying this policy, that there is already a problem that may lead to a claim
- ✗ Problems caused by drug addiction or solvent abuse or being under the influence of alcohol or drug(s)
- ✗ Travel against Foreign and Commonwealth Office advice unless the FCDO advice relates to Coronavirus and you have a Single Trip European policy
- ✗ Quad biking or Motor biking above 250cc
- ✗ Claims arising if you or your travel companion or close relative are awaiting results after undertaking a coronavirus test at the time this policy was issued;
- ✗ Anything mentioned in the General Exclusions



**Please see overleaf for restrictions on cover**



### Are there any restrictions on cover?

- ! You must be a resident of the United Kingdom and registered with a GP.
- ! You must be in the UK, and not already travelling when you buy your policy.
- ! Your trip must start and end in the United Kingdom and you must have a return ticket.
- ! Cover is only provided for trips in the United Kingdom if you have a minimum of two nights' pre-booked and pre-paid accommodation.
- ! You must be under the age of 76 years old when you purchase a Single Trip policy.
- ! You must be under the age of 76 when you purchase an Annual Multi-trip Policy.

**(continued next column)**



### Are there any restrictions on cover? (continued)

- ! You must be under the age of 66 when you purchase Winter Sports cover and you must pay the appropriate extra premium.
- ! Single Trips are limited to 180 days if you are under the age of 65. If you are aged between 65 and 75, Single Trips are limited to a maximum of 92 days.
- ! Annual Multi-trip Policies do not limit the number of trips in the policy year but you are limited to 31 days per trip.
- ! Personal Liability coverage is restricted on certain sports and activities - please refer to the table in the policy wording.



### Where am I covered?

- ✓ This insurance covers you within the Geographical Limits stated within your policy schedule.
- ✓ If you are a UK resident living in Northern Ireland and your travel itinerary requires you to use Republic of Ireland departure/arrival points, your cover will be as if you were travelling from Northern Ireland.



### What are my obligations?

- You must take care to review and understand your policy terms, conditions and exclusions. This document is only a summary of benefits and does not contain all limitations.
- You must make sure you meet the eligibility criteria under this policy.
- You must provide full and accurate information to all questions asked. Your answers must be true to the best of your knowledge and belief. Your answers will form part of the statement of facts on which your policy will be based. If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this will invalidate your policy and claims will not be paid meaning that you will be liable for any related costs. You must at all times act as if you are not insured.



### When and how do I pay?

Your premium is paid as a one off payment paid at the point of purchase by either credit or debit card.



### When does the cover start and end?

Your policy provides cover during the period shown on your schedule of insurance.



### How do I cancel the contract?

If you decide to cancel your policy, we will give you a full refund if you let us know within 14 days from either the purchase or receipt of your certificate of insurance whichever is later, provided that you have not already travelled. We will not pay you a refund if you have made a claim. If you cancel outside of these 14 days, no refund will be given.

▲ Financial failure cover is underwritten by Liberty Mutual Insurance Europe SE which is authorised and regulated by the Financial Conduct Authority.

\* Gadget cover is underwritten by Great Lakes Insurance SE and administered on their behalf by UK General Insurance Ltd. Great Lakes Insurance SE are authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority under Financial Services Register number 769884. Registered in England: company number SE000083. Registered address: Plantation Place, 30 Fenchurch Street, London EC3M 3AJ.